CATALOGUE 26 - 27

frci



INTRODUCTION

At FRCI, we help businesses grow with smart digital solutions, cloud innovation, and expert IT services, combining strategy and support to drive impact. With over 85 professionals and 35+ years of experience, we've served more than 1,000 clients with tailored solutions. Our values are teamwork, respect, individuality, bravery, and exploration and we emphasizes building trusted client relationships.

We offer a wide range of professional training programmes designed to help individuals and organisations build practical, future-ready skills. With more than 30 years of experience, our expert trainers deliver courses in IT and programming, Microsoft 365 and Power Platform, cybersecurity awareness, leadership, communication, and essential business skills. Our learning solutions are available in classroom, virtual, and blended formats, ensuring flexibility and impact.

Whether you aim to upskill your teams, support digital transformation, or develop managerial excellence, our tailored training programmes are designed to empower your people and drive sustainable performance.

STATS

35+
Years

With more than 35 years of experience, we offer reliable, forward-thinking IT solutions. Our deep industry knowledge and ability to adapt help us meet evolving client needs and deliver meaningful results.

1,000+
Clients

With more than 1,000 clients supported, we have built strong relationships with organisations across different industries. Our commitment to understanding their needs allows us to provide relevant solutions and lasting value.

20,000+
Trainees

More than 20,000 professionals have trained with us, gaining practical knowledge and skills they can apply in the workplace. Our training programmes are designed to support continuous learning and professional growth.

OUR METHODOLOGIES

You may choose the learning method that will best suit your needs and business realities.

SEMINAR

Courses are delivered by a trainer, in person, within a classroom at our training centre or your company premises.

CUSTOM

After a thorough analysis of your business needs, FRCI comes with a personalised course contents which are adjusted to your realities.

COACHING

We can offer 1 on 1 training for employees with busy schedules. Courses can be reduced to a crash-course and delivered in a timely manner. This offer is valid for up to 4 people from the same enterprise.

ITL ONLINE

Connect with your trainer via video conferencing, share your screen, and interact with each other.

E-LEARNING

E-learning programs facilitate learning anytime, anywhere through technology. Learn at your own pace with world leaders in e-learning content provider.

SUPPORT

Designed to solve immediate problem on your day to day work. You will be able to access our consultant, online, whenever required.

BLENDED LEARNING

We combine delivery of courses, content and other learning materials via an online channel or platform. You can mix the benefits of face to face, online and live online training to optimise your ROI. We work with leading international brands in the field – Cross Knowledge, Eni Edition, Procurement Academy, RedVector, Microsoft.

FLY ME A TRAINER

“Fly me a trainer” is an offering for our corporate customers which gives them the opportunity to get trained on their premises, by our certified and experienced trainers. Considerable costs are associated with having entire teams travel to a different location to get trained, so this option is the best-match solution.


SUPERCHARGE YOUR PRODUCTIVITY WITH
ARTIFICIAL INTELLIGENCE

COPILOT

Discover Aritificial Intelligence: Microsoft 365 Copilot
6 hours

Explore Artificial Intelligence: Microsoft 365 Copilot
9 hours

CLAUDE

Discover Aritificial Intelligence: Claude
6 hours

Explore Aritificial Intelligence: Claude
15 hours

CHATGPT

Discover Aritificial Intelligence: ChatGPT
6 hours

Explore Aritificial Intelligence: ChatGPT
9 hours

GEMINI

Discover Aritificial Intelligence: Google Gemini
6 hours

Explore Aritificial Intelligence: Google Gemini
9 hours



IMPROVE YOUR EFFICIENCY

DESKTOP

GENERAL

- Introduction to Computers — 9 hours

EXCEL

- Microsoft Excel Fundamentals with Copilot your AI Companion — 15 hours — *Level 1*
- Microsoft Excel Proficiency with Copilot your AI Companion — 15 hours — *Level 2*
- Microsoft Excel Power User with Copilot your AI Companion — 15 hours — *Level 3*
- Microsoft Excel Champion with Copilot your AI Companion — 15 hours — *Level 4*
- Automating Excel Files Using Visual Basic for Applications Programming — 15 hours
- Advanced Excel for Data Analysis — 15 hours
- Working with Power Query in Excel — 6 hours
- Create and Manage Interactive Dashboard with Excel BI — 15 hours

POWERPOINT

- Developing your Microsoft PowerPoint Skills — 12 hours

WORD

- Designing Professional Documents Using Microsoft Word — 15 hours

OUTLOOK

- Work smart with Microsoft Outlook — 6 hours

MICROSOFT 365

- Empowering Collaboration: Exploring Ms Teamsand M365 for Enhanced Productivity and Efficiency — 12 hours
- Microsoft Teams and Planner — 6 hours

PROJECT

- Getting Started with Microsoft Project — 12 hours
- Mastering Microsoft Project — 12 hours

VISIO

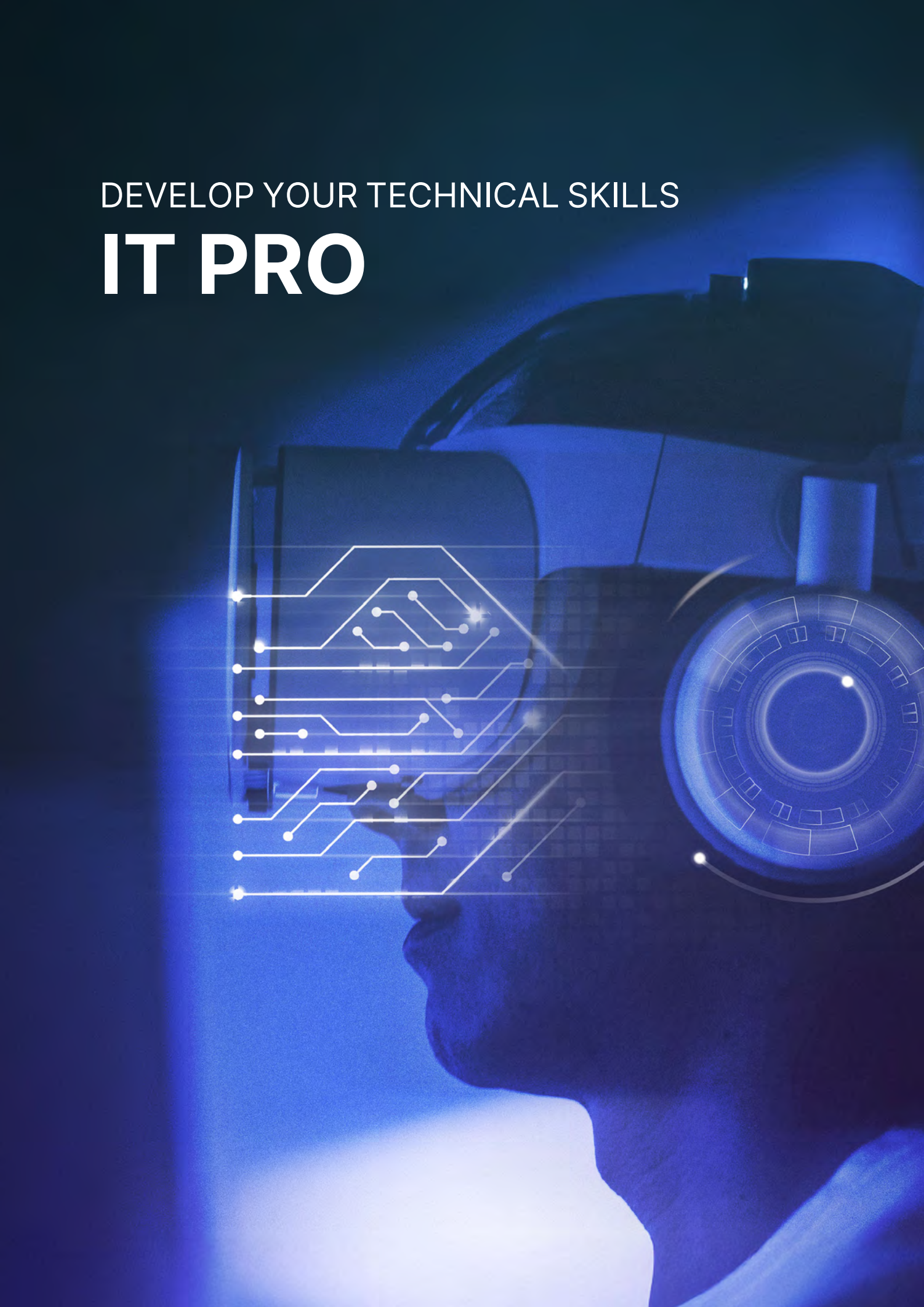
- Creating Dynamic Diagrams in Microsoft Visio — 9 hours

GOOGLE

- Google Sheets with Gemini — 15 hours
- Google Slides with Gemini — 12 hours

DEVELOP YOUR TECHNICAL SKILLS

IT PRO



MICROSOFT 365

- MS-102: Microsoft 365 Administrator — 30 hours
- AZ-104: Microsoft Azure Administrator — 24 hours
- MS-721: Collaborating with Communications APIs — 30 hours
- MS-900: Microsoft 365 Fundamentals — 6 hours

AZURE AI

- AI-102: Designing and Implementing a Microsoft Azure AI Solution — 30 hours
- AI-900: Microsoft Azure AI Fundamentals — 6 hours

AZURE CLOUD

- AZ-040: Automate Administration with PowerShell — 30 hours
- AZ-140: Configuring and Operating Microsoft Azure Virtual Desktop — 24 hours
- AZ-204: Developing Solutions for Microsoft Azure — 30 hours
- AZ-305: Designing Microsoft Azure Infrastructure Solutions — 24 hours
- AZ-400: Designing and Implementing Microsoft DevOps Solutions — 24 hours
- AZ-500: Microsoft Azure Security Technologies — 24 hours
- AZ-700: Designing and Implementing Microsoft Azure Networking Solutions — 24 hours
- AZ-800: Administering Windows Server Hybrid Core Infrastructure — 24 hours
- AZ-801: Configuring Windows Server Hybrid Advanced Services — 24 hours
- AZ-900: Microsoft Azure Fundamentals — 6 hours

MODERN DESKTOP



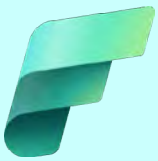
- MD-102: Endpoint Administrator — 30 hours

SECURITY, COMPLIANCE & IDENTITY



- SC-100: Microsoft Cybersecurity Architect — 24 hours
- SC-200: Microsoft Security Operations Analyst — 24 hours
- SC-300: Microsoft Identity and Access Administrator — 24 hours
- SC-400: Microsoft Information Protection Administrator — 24 hours
- SC-401: Microsoft Cloud Security Administrator — 24 hours
- SC-900: Microsoft Security, Compliance, and Identity Fundamentals — 6 hours

DATA PLATFORM / FABRIC / SQL



- DP-100: Designing and Implementing a Data Science Solution on Azure — 24 hours
- DP-300: Administering Microsoft Azure SQL Solutions — 24 hours
- DP-600: Implement analytics solutions using Microsoft Fabric — 24 hours
- DP-700: Microsoft Fabric Data Engineer Associate — 24 hours
- DP-900: Microsoft Azure Data Fundamentals — 6 hours

GITHUB

- GH-100: GitHub Administration — 6 hours
- GH-200: GitHub Actions — 6 hours
- GH-300: GitHub Copilot — 6 hours
- GH-500: GitHub Advanced Security — 6 hours
- GH-600 : Developing in Agentic AI Systems — 12 hours
- GH-900: GitHub Foundations — 12 hours

AI BUSINESS

- AB-730: Transform business workflows with generative AI — 6 hours
- AB-731: Drive AI transformation in your organization — 6 hours
- AB-900: Introduction to Microsoft 365 and AI administration — 6 hours

POWER PLATFORM

- PL-200: Microsoft Power Platform Functional Consultant — 30 hours
- PL-300: Microsoft Power BI Data Analyst — 18 hours
- PL-400: Microsoft Power Platform Developer — 30 hours
- PL-500: Microsoft Power Automate RPA Developer — 30 hours
- PL-600: Microsoft Power Platform Solution Architect — 24 hours
- PL-900: Microsoft Power Platform Fundamentals — 12 hours

UNLEASH YOUR CREATIVITY

MULTIMEDIA



AI

- AI Tools in Adobe — 12 hours

PHOTOSHOP

- Adobe Photoshop Beginner to Intermediate — 12 hours
- Adobe Photoshop Intermediate to Advanced — 12 hours

ILLUSTRATOR

- Adobe Illustrator Beginner to Intermediate — 12 hours
- Adobe Illustrator Intermediate to Advanced — 12 hours

INDESIGN

- Adobe InDesign Beginner to Intermediate — 12 hours
- Adobe InDesign Intermediate to Advanced — 15 hours

VIDEO

- Video Editing with Premiere Pro and After Effects — 15 hours

ACROBAT

- Adobe Acrobat DC — 15 hours

ELEVATE YOUR CAREER

SOFT SKILLS



SOFT SKILLS



Advanced Supervisory Skills 18 hours	Communicate with Confidence: Assertiveness & Presentation Skills 18 hours	
Communication & Emotional Intelligence at Work 12 hours	Communication & Presentation Skills 12 hours	
Contract Management 36 hours	Customer Service Excellence 18 hours	Delivering Excellence in Customer Service via email and phone 12 hours
Develop your Leadership and Management Skills 18 hours	Develop your Professional Selling & Negociation Skills 18 hours	Effective Delegation Skills 12 hours
Effective Time Management 6 hours	Interviewing Skills 12 hours	La Confiance en Soi 12 hours
Maintenir une Relation Clientèle Efficace 12 hours	Managing Stress with Confidence 12 hours	Mind Mapping 18 hours
People Management Skills 18 hours	Succeed as a First Time Manager 18 hours	Supervisory Skills 12 hours
The Power of Emotional Intelligence: Building Stronger Teams and Leaders Skills 18 hours	Train the Trainer 18 hours	Lean Six Sigma Green Belt 18 hours
Lean Six Sigma Black Belt 18 hours	Project Management Professional (PMP) 35 hours	ITIL v5 Foundation 18 hours

FINANCE



- Accounting & Finance Management for Non-Specialists — 18 hours
- Anti-Money Laundering and Countering the Financing of Terrorism — 24 hours
- Finance for non Finance people — 18 hours
- Fraud Examiners — 18 hours
- Principles of Payroll Management — 12 hours
- Corporate Finance, Analysis & Fraud Detection for Non-Finance People — 18 hours

LANGUAGE



- Advanced Business Writing — 18 hours
- Improve your English Writing and Speaking Skills — 30 hours
- Maîtriser l'Art de l'Écriture et de l'Expression Orale en Français — 30 hours

DIGITAL LEARNING OFFER

TWO HALVES OF ONE SOLUTION

The LMS to run it.
The content to fill it.

THE PLATFORM

A complete LMS

- Deliver, assign and track every learner
- Automated reporting and compliance
- Your brand, one intuitive experience

talentlms

+

THE CONTENT

World-class digital content

- 100,000+ courses
- From leading providers and experts
- Curated from 3 best-in-class content partners
- Always fresh and relevant

OpenSesame

eni

udemy business

One complete learning ecosystem

talentlms

TalentLMS is a Learning Management System that offers every employee, customer and partner targeted, relevant training.

12K+
Customers

22M
Learners

37
Countries

4X
Faster course completion

40%
Decrease in training costs

15%
Increase in course completion

An Awards Winning Solution



Deliver a great training experience with a full featured LMS



Google pwc Meta amazon

ORACLE PEPSICO ISUZU

udemy business™

Udemy is the AI-Powered Platform to reskill and upskill the future workforce.

We have partnered with Udemy Business, an AI-powered skills acceleration platform, combining our local expertise with its world-class, multilingual learning resources to help organisations build essential skills, improve performance, and successfully navigate the evolving workplace.

Whatever your goal, the path starts here

- **Upskill your entire organisation**
- **Develop and validate skills**
- **Boost productivity with GenAI**
- **Identify and empower leaders**
- **Fast-track tech development**

66% faster new talent onboarding

93% retention rate for learning program

EC-Council | AUTHORIZED RESELLER

EC-Council's online learning platform offers the most flexible online training solutions, making it the perfect option for the busy Cybersecurity professional.



World Class Training

We select the best real world instructors to teach our live in-person and live online courses to bring you cyber security training programs wherever you are around the globe.



Trusted Certifications

EC-Council certifications are a go-to governments and corporations around the world, including the U.S. Department of Defense.



Cutting Edge Technology

EC-Council partners with the best technology providers around to bring you lag-free video training and a fully automated robust online cyber range.



Mobile Training Options

The STORM is our mobile security toolkit that comes loaded with a custom Kali Linux OS & 100+ open source hacking tools. Add your course to the STORM for a complete mobile learning experience.

ENI e-learning, the largest content platform for IT professionals!

ENI e-learning is a trusted partner for businesses, public administrations, and higher education institutions looking to strengthen their teams' IT and digital skills.

With ENI's extensive collection of books and videos, along with a comprehensive catalogue of online courses developed by renowned experts, it supports you in training your teams.

ENI e-learning Benefits

- A Rich Catalogue: books, videos and e-learning courses for every learning need.
- Unlimited Access: learn anytime, anywhere with 24/7 access.
- Tailored Support: dedicated support from onboarding to everyday use.
- Learner Tracking: detailed reports to easily track learner progress.
- Easy Integration: compatible with any SCORM-compliant LMS platform.

MICROSOFT CERTIFICATIONS



Microsoft Certifications

Demonstrate role-based skills with industry-recognized certifications from Microsoft, including new business-focused certifications, and GitHub.

- ★ Expert certification
- 🔒 This certification has prerequisites
- Microsoft technical
- Microsoft business
- Github

Cloud & AI Platforms

Fundamentals - Master the basics

Azure Fundamentals AZ-900	Azure AI Fundamentals AI-900	Azure Data Fundamentals DP-900

Role-based - Expand your technical skill set

Azure Administrator Associate AZ-104	Windows Server Hybrid Administrator Associate AZ-800 + AZ-801	Fabric Analytics Engineer Associate DP-600
Azure Developer Associate AZ-204	Azure AI Engineer Associate AI-102	Fabric Data Engineer Associate DP-700
★🔒 Azure Solutions Architect Expert AZ-305	Machine Learning Operations (MLOps) Engineer Associate (Beta) NEW AI-300	Azure Databricks Data Engineer Associate (Beta) NEW DP-750
★🔒 DevOps Engineer Expert AZ-400	Azure Data Scientist Associate DP-100	SQL AI Developer Associate (Beta) NEW DP-800
Azure Network Engineer Associate AZ-700	Azure Database Administrator Associate DP-300	Power BI Data Analyst Associate PL-300

Cloud & AI Platforms

Specialty - Deepen your technical skills and manage industry solutions

Azure for SAP Workloads Specialty AZ-120	Azure Virtual Desktop Specialty AZ-140	Azure Cosmos DB Developer Specialty DP-420
GitHub Foundations GH-900	GitHub Administration GH-100	GitHub Actions GH-200
GitHub Copilot GH-300		

For more information, please contact us at training@frci.net or visit our websire www.frci.net

Microsoft Certifications

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- ★ Expert certification
- 🔒 This certification has prerequisites
- Microsoft technical
- Microsoft business
- Github

AI Business Solutions

Role-based - Expand your technical skill set

Endpoint Administrator Associate MD-102	Dynamics 365 Customer Service Functional Consultant Associate MB-230	Dynamics 365 Finance Functional Consultant Associate MB-310
Dynamics 365 Business Central Functional Consultant Associate MB-800	Power Automate RPA Developer Associate PL-500	Administrator Expert ★🔒 MS-102
Dynamics 365: Finance and Operations Apps Solution Architect Expert ★🔒 MB-700	Dynamics 365 Supply Chain Management Functional Consultant Associate MB-330	Dynamics 365 Business Central Developer Associate MB-820
Power Platform Solution Architect Expert ★🔒 PL-600	Collaboration Communications Systems Engineer Associate MS-721	Dynamics 365 Field Service Functional Consultant Associate MB-240
Dynamics 365: Supply Chain Management Functional Consultant Expert MB-335	Power Platform Functional Consultant Associate PL-200	Agentic AI Business Solutions Architect ★🔒 AB-100
Teams Administrator Associate MS-700	Dynamics 365 Customer Experience Analyst Associate MB-280	Dynamics 365: Finance & Operations Apps Developer Associate MB-500
Power Platform Developer Associate PL-400		

Microsoft Certifications

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- ★ Expert certification
- 🔒 This certification has prerequisites
- Microsoft technical
- Microsoft business
- Github

Security

Fundamentals - Master the basics

Security, Compliance, and Identity Fundamentals
SC-900

Role-based - Expand your technical skill set

Azure Security Engineer Associate	Identity and Access Administrator Associate	Cybersecurity Architect Expert
AZ-500	SC-300	SC-100

Information Security Administrator Associate	Security Operations Analyst Associate
SC-401	SC-200

Business - Expand your AI skills for business roles

GitHub Advanced Security
GH-500

AI Business Solutions

Fundamentals - Master the basics

Microsoft 365 Copilot and Agent Administration Fundamentals	Microsoft 365 Fundamentals	Power Platform Fundamentals
AB-900	MS-900	PL-900

Business - Expand your AI skills for business roles

AI Business Professional	AI Transformation Leader
AB-730	AB-731



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